



# **Speakers**



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Who Are We?

A&Q

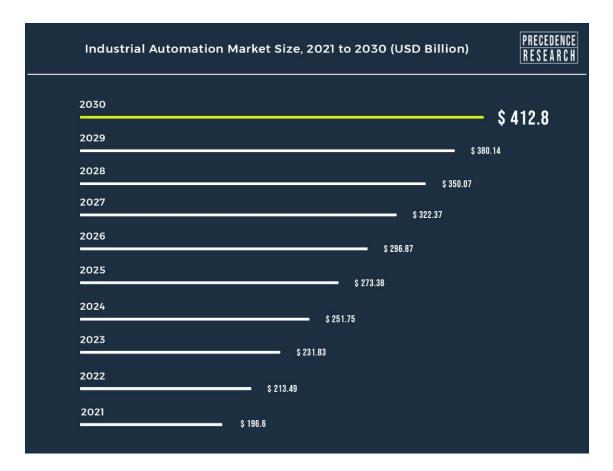




# Remote Management with IoT Technologies



## **Industrial Automation Market**



September 22, 2022 | Source: Precedence Research

- Industrial automation is the use of control systems and information technologies for handling different processes and machineries in an industry to replace a human being.
- Global industrial automation market size predicted to hit around USD 231.8 billion in 2023 and USD 412.8 billion by 2030
- The compound annual growth rate (CAGR) is around 8.59%
- Major factor that strives the market growth is realtime data analysis (monitoring) and increased maintenance of the developed technologies.



## Remote Management

# **Monitoring**

What is the status of the equipment What would be the trend for the equipment

## **Control**

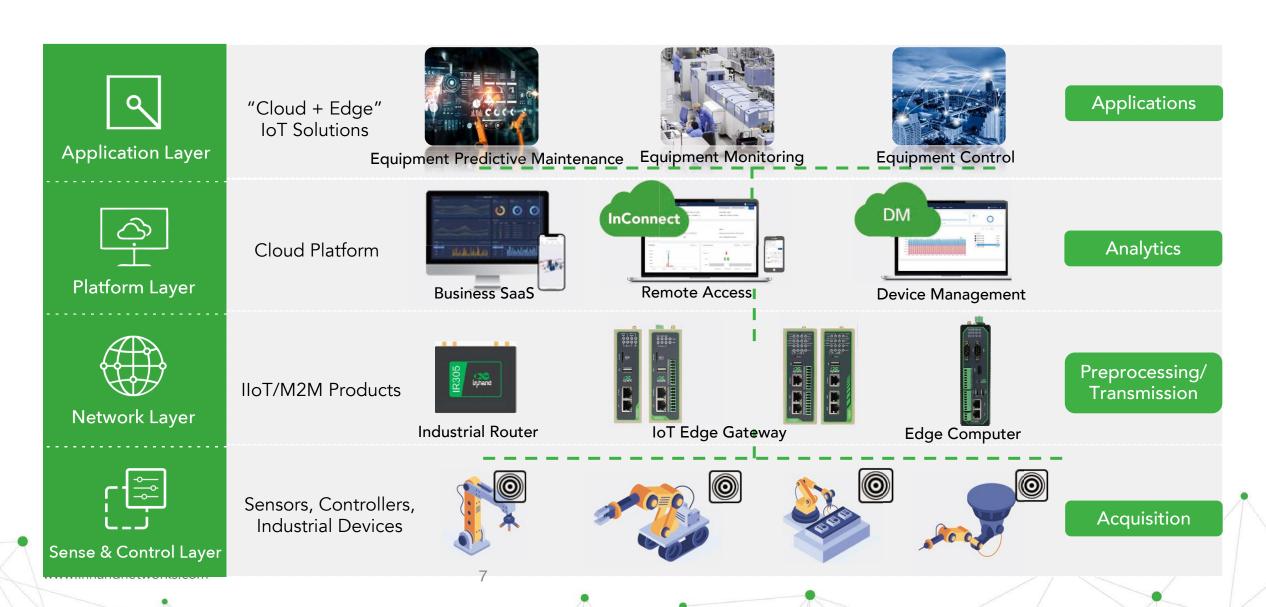
Remote control the status of the equipment Remote upgrade/programming of the equipment

- Increased productivity
- Improved product quality
- Reduced downtime
- Enhanced worker safety
- Optimized resource utilization



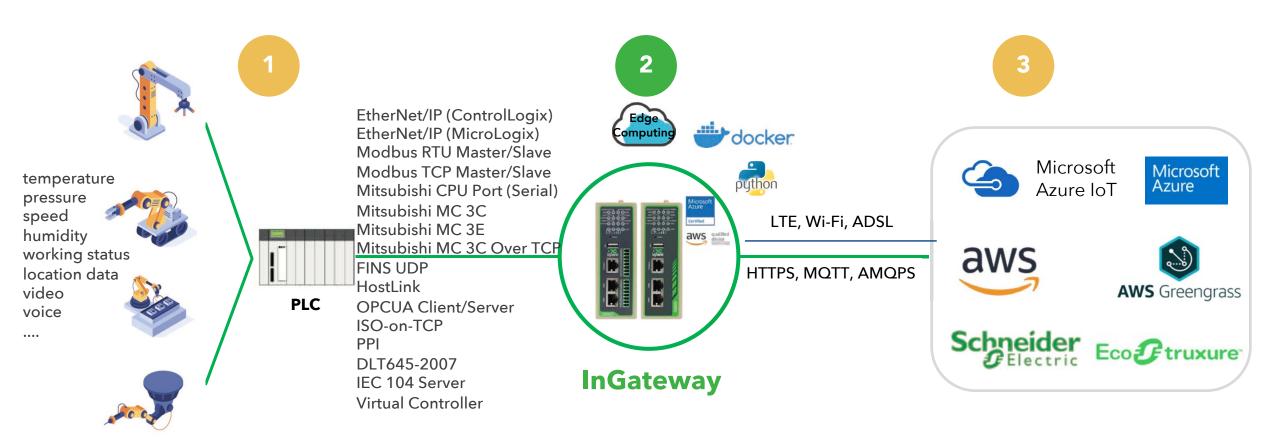


# IoT Technologies: From Acquisition to Application





# InHand Remote Management Solution



Southbound Interface

Northbound Interface

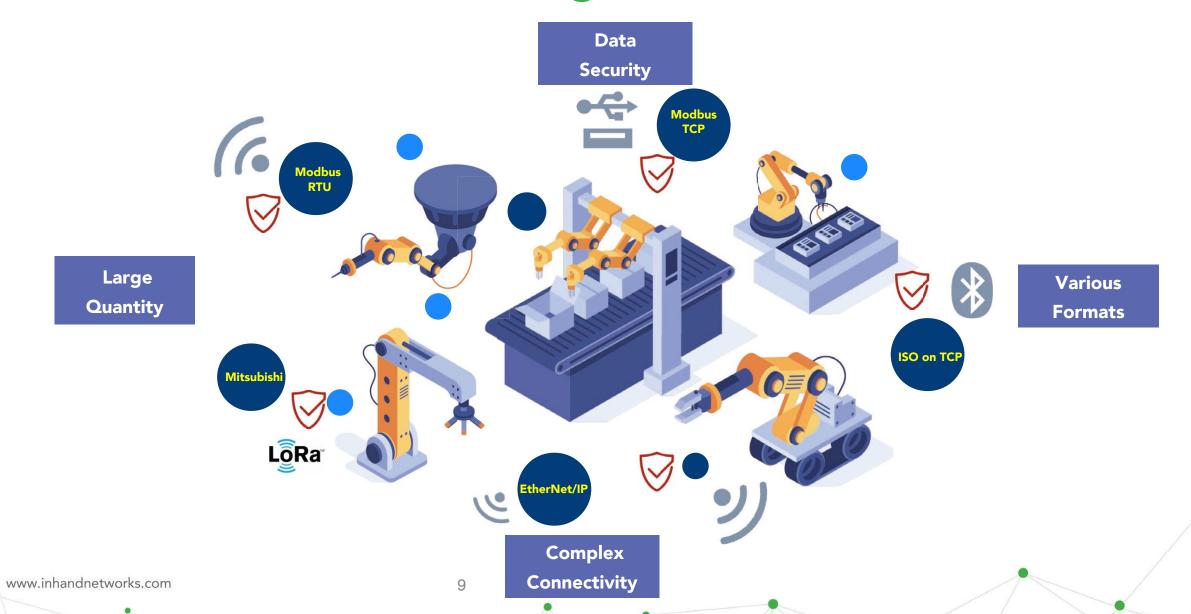
**Data Collection** 

**Data Processing** 

**Data Transfer** 

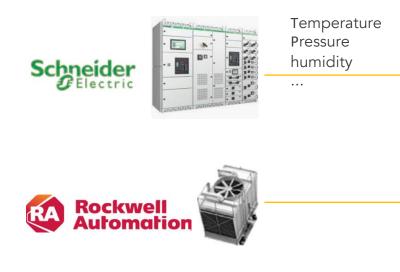


# **Problems in Remote Management**





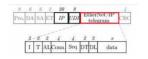
# **Solution 1 - Difficulty with Data Acquisition**





#### EtherNet/IP

Modbus RTU



Mitsubishi CPU Port (Serial) Mitsubishi MC 3C Mitsubishi MC 3E Mitsubishi MC 3C Over TC



## DeviceSupervisor <sup>™</sup> Agent Service





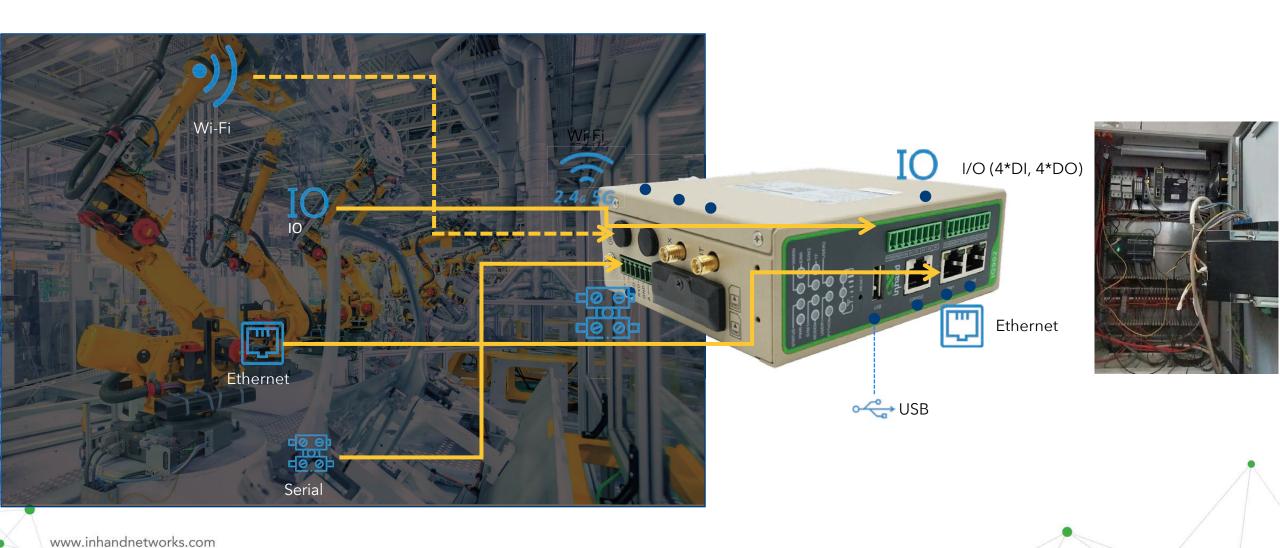


**InGateway** 





# **Solution 2 - Difficulty in Device Connection**

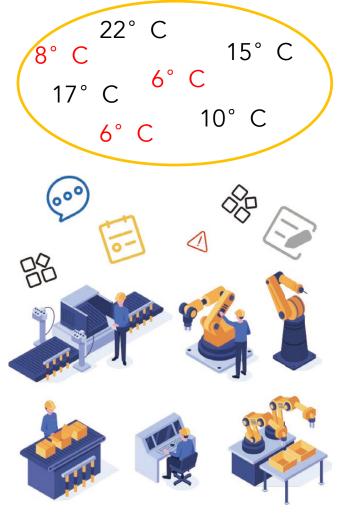


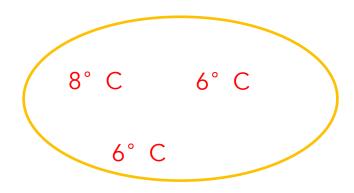


# Solution 3 - Difficulty in handling large quantity

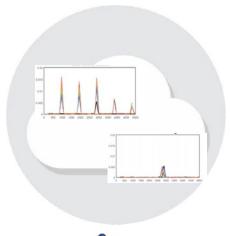
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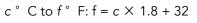
www.inhandnetworks.com







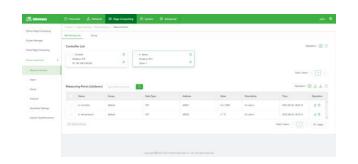






## **Edge Computing**

DeviceSupervisor





## **Cloud Computing**



# **Solution 4 - Difficulty in Data Safety**

- OpenVPN: encryption technology to protect data transmission
- Firewalls: protect network security
- Multi-layer user authorization: protects the system against external attacks.



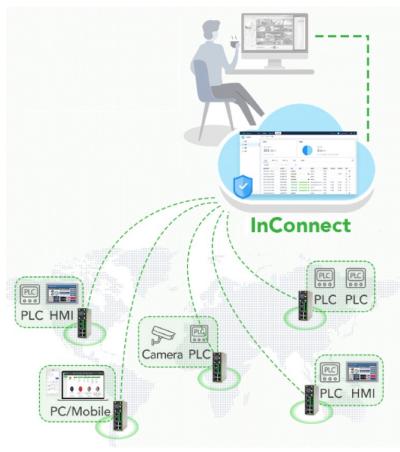


## **Cloud Platform**





- Equipment Management
- Equipment Monitor
- Alarm Management
- Maintenance Management
- Customer Management
- Statistical Analysis



**Remote Access** 



InHand Devices Management



# Case Studies: Remote Management & Preventive Maintenance



#### Case 1

### Remote Management of Air Compressors - Background

A world-leading vendor of air compressors was seeking a remote management solution for their distributed machines...



#### **SCALE**

How to gather data from thousands of remotely installed air compressors in an efficient way?



#### **LEGACY**

With numerous models of air compressors deployed, how to practically acquire data from all of them which have different data tables or even different protocols?



#### COMPATIBILITY

The air compressor is controlled by the customer's DCS control system on site. How to acquire data without disturbing the existing control system?





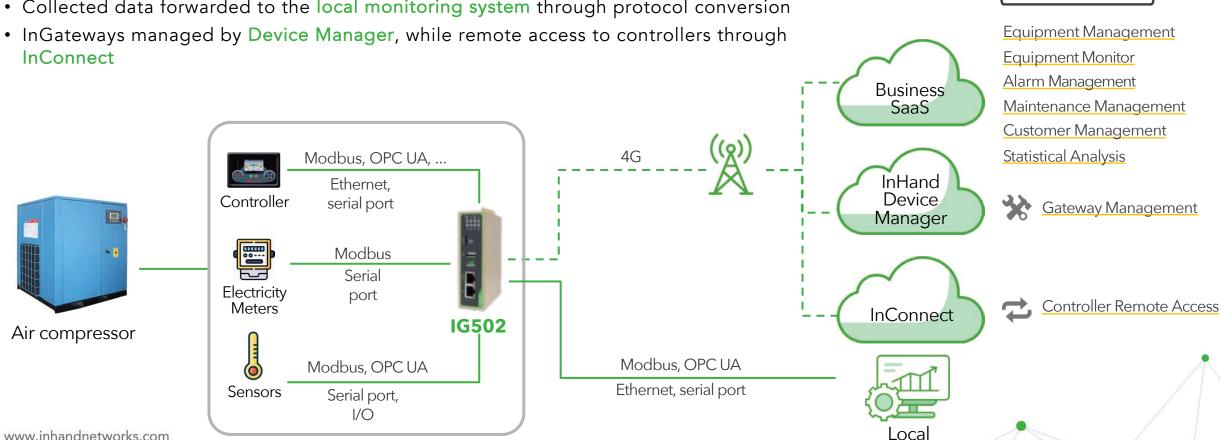
Wired

Wireless

#### Case 1

### Remote Management of Air Compressors - Solution

- Nearly 100 variables including air compressor temperature, pressure, etc. collected through controller at intervals of seconds
- Data pre-processed (e.g. unit conversion) before uploaded to the cloud
- Collected data forwarded to the local monitoring system through protocol conversion





## Case 1 Air Compressor Remote Management - Value

- Real-time monitoring of compressor status, timely responsing when compressor parts need to be replaced, and enhancing secondary sales.
- To notify the responsible person in time when the air compressor alarms and failures occur, to improve the efficiency of air compressor maintenance.
- To accumulate air compressor operation data for big data analysis to optimize air compressor design and improve manufacturing process



## Increased customer satisfaction and loyalty





## Featured Product - IG502 IoT Edge Gateway

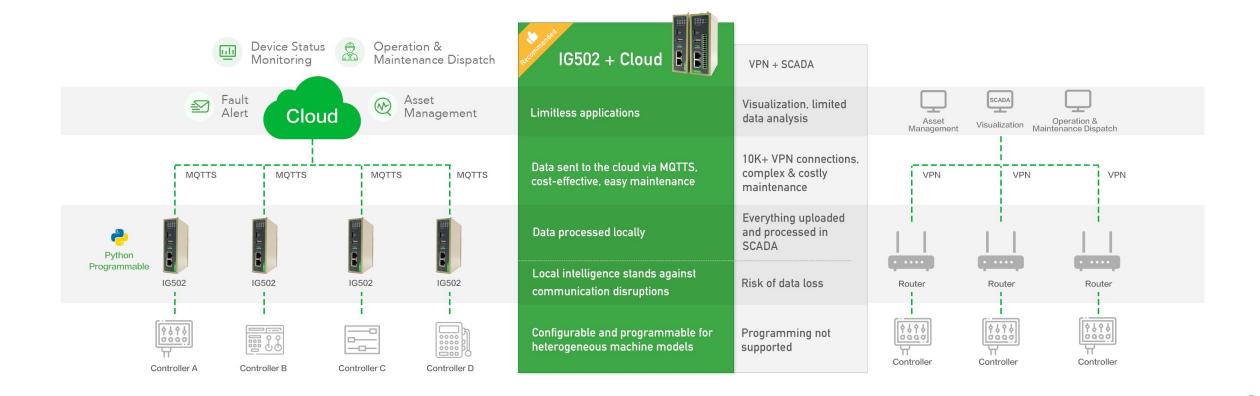




Case 1



## Case 1 Why "IG502 Gateway + Cloud" rather than "VPN + SCADA"?







#### Case 2

## **Remote Service Solution for Textile Machines - Background**

A European manufacturer of textile machines was seeking a remote management solution for their distributed machines...



#### **SCALE**

How to gather data from thousands of distributed installed textile machines in an efficient way?



#### **CUTSTOMIZATION**

How to run their own software for data processing and machine management?



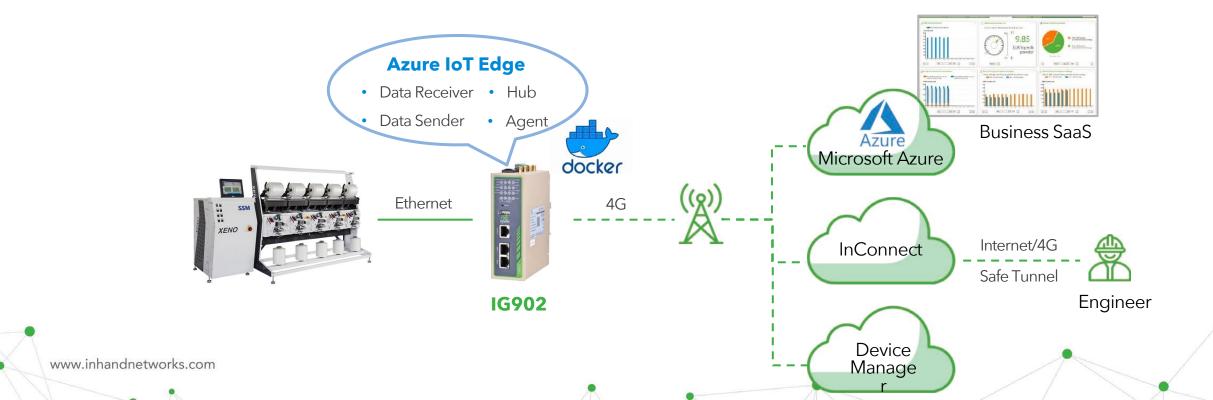
#### COMPATIBILITY

How to achieve efficient retrofit without disturbing the existing system?



#### **Case 2** Remote Service Solution for Textile Machines - Solution

- Azure IoT Edge deployed locally in IG902 empowers edge devices with cloud intelligence
- Powerful computing capabilities with support of 4 dockers, easily programmable for data acquisition
- Global cellular network access supported
- Remote access to user devices through InConnect
- Efficient management of InGateways by Device Manager





#### Case 2 Featured Product - IG902 High-performance Edge Computing Gateway





Industry Canada ANATEL

C E FC PTCRB

verizon√ € at&t T - Mobile



#### Case 3

### Remote Management of Generators – Background

A European manufacturer of generator was seeking a remote management solution for their distributed machines...



#### **DIVERSITY**

How to gather different variables at varying frequencies?



#### **CUTSTOMIZATION**

How to customize data processing for the customer's business need?



#### COMPATIBILITY

There are already a large number of machines being used. How to achieve efficient retrofit without disturbing the existing system?



#### Case 3

#### **Remote Management of Generators – Solution**

- The clients need to use the latest version of Azure IoT Edge which can only be supported by Linux distribution version
- Data (e.g. generator voltage, current, speed, vibration, oil temperature, oil pressure, etc.) collected through the controller at varying intervals (from milliseconds to minutes)
- Collected data pre-processed locally (e.g. filtering) and then uploaded to the cloud
- Edge computers managed by Device Manager, and remote access to the controller by InConnect

— Wired --- Wireless





## Case 3 Featured Product - EC900 High-performance Edge Computer























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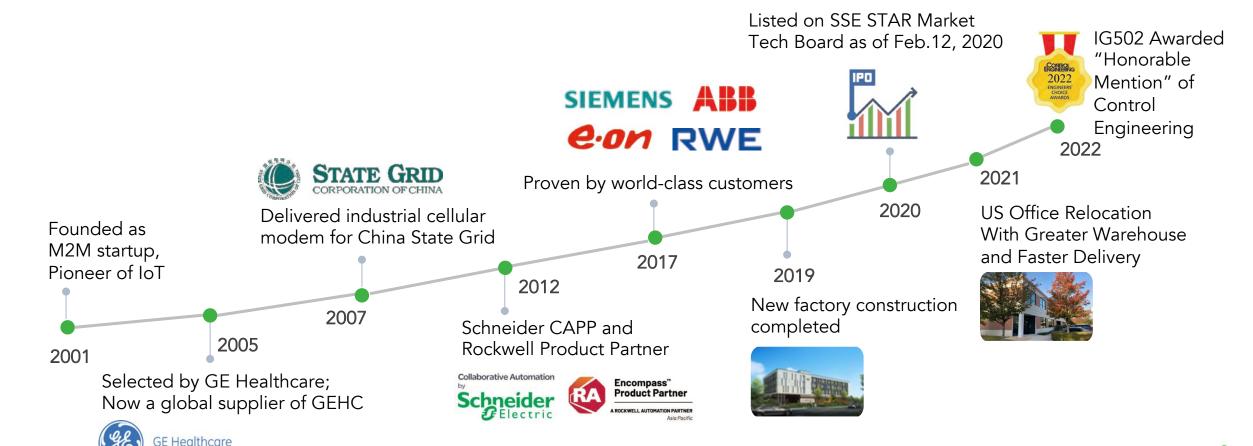
# Demo: Configure Data Acquisition in Minutes







# **Pioneering IoT for 22 Years**



\*STAR Market is a Nasdaq-style tech board – the Science and Technology Innovation Board at Shanghai Stock Exchange.



# **Global Coverage**





Employees 400+ R&D Team 140+



Continued growth, listed among Top 10 IoT gateway vendors by Berg Insight



Free Technical Support 16 Hrs per Day 5 Days per Week



# Supply Chain: Self-owned Factory with Ensured Capacity and Quality

Production lines with a high level of flexibility

**3,000** Units produced per day

**17,898** Square meters





# **Quality Commitment & Support**













- ISO 9001/ ISO 14001/ ISO45001/
   ISO27001
- Information Security Management System
   Certificate
- Energy Management System Certificate
- Intellectual Property Management
   Certificate





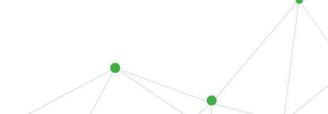
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